## m devices°

### **Global Supplier Standard**

for a better world

At m|devices, we are constantly working to be the best in class by improving our organisation, processes and skills. Our Global Supplier Standard covers the terms of engagement to ensure our suppliers support our quest for excellence and partner with us in creating a better world.

#### What's covered?

1. Code of Conduct

- a. Responsible sourcing
- Ethical business practices (integrity, fair competition, conflict of interest, anti-corruption & bribery, accurate bookkeeping, data protection & reporting breaches)
- c. Occupational health & safety
- d. Fair labour practices
- e. Antidiscrimination practices
- f. Clear grievances mechanism
- **g.** Respect for the environment
- **h.** Positive community engagement
- i. Supplier Ethical Data Exchange (SEDEX) membership

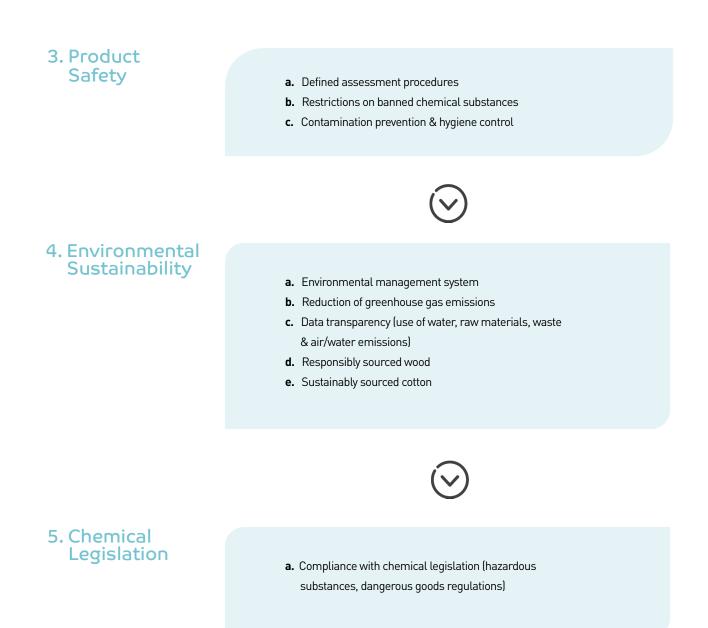
#### 2. Quality Control

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- a. Quality management system
- b. Risk management
- c. Site (infrastructure) standards
- d. Competence
- e. Documentation of quality data, raw materials etc.
- f. Customer service & communications
- g. Product specifications
- $\textbf{h.} \ \ Controlled \ processes$
- i. Design & development
- j. Product safety & hygiene
- **k.** Traceability of goods and raw materials
- **I.** Analysis on quality claims
- ${\bf m.}$  Suitable transportation
- n. Internal audits
- o. Testing

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This extensive agreement transparently outlines our expectations and encourages our suppliers to adopt these principles and practices.